

Privacy Notice

Chestnut Vets is the operating name of Chestnut Vets Limited, a company registered in England and Wales with a registered address of East Wing, Goffs Oak House, Goffs Lane, Goffs Oak. Herts. EN7 5BW.

Our lawful basis for processing data is mainly from consent but will in some instances be contractual.

We will process data to provide our Clients with treatment and appointment reminders, to inform them of veterinary products and services that we provide and to generally administer their account and provide veterinary care to their pets.

The data that we hold is names and addresses and contact details of our clients. We do not store any financial information relating to clients' bank or credit card details although sometimes financial details will be processed, e.g. when processing insurance claim forms.

Clients have the right to withdraw consent at any time by contacting us directly or by amending their preferences via our online booking portal available on our website at www.chestnutvets.co.uk.

Clients' data will be retained for as long as they remain active and for periods that enable us to comply with statutory and professional regulations.

You have a right to access your personal data that we process and to lodge a complaint with the ICO if you are unhappy with the way your data has been processed.